

OPENING HOURS

MON TO FRI 8AM - 5:30PM

PHONE LINES OPEN 8:30AM - 5PM



PRACTICE INFORMATION SHEET 2019

FEE SCHEDULE

GP CONSULTATIONS

Our prices are based on the AMA recommended fee schedule.

Consult type	Appointment length	Fee	Medicare Rebate	Gap
Short	< 5 mins	\$40	\$17.50	\$22.50
Standard	15 mins	\$81	\$38.20	\$42.80
Long	20 - 30 mins	\$148	\$73.95	\$74.05
Prolonged	> 40 mins	\$225	\$108.85	\$116.15

CHILDREN AND CONCESSION CARD HOLDERS

Children aged 16 and under and eligible concession card holders may receive a 15% discount*

Consult type	Appointment length	Fee	Medicare Rebate	Gap
Short	< 5 mins	\$34.00	\$17.50	\$16.50
Standard	15 mins	\$68.85	\$38.20	\$30.65
Long	20 - 30 mins	\$125.80	\$73.95	\$51.85
Prolonged	> 40 mins	\$191.25	\$108.85	\$82.40

MENTAL HEALTH CONSULTATIONS

Appointment type	Fee	Medicare Rebate	Gap
Mental health care plan >20 mins	\$176	\$92.50	\$83.50
Mental health care plan > 40 mins	\$260	\$136.25	\$123.75
Mental health care plan review	\$139	\$72.85	\$66.15
Mental health consult > 20 mins	\$186	\$72.85	\$113.15
Focussed psychological services (CBT) > 20 mins	\$180	\$94.25	\$85.75
Focussed psychological services (CBT) > 40 mins	\$257	\$134.85	\$122.15

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CHILDREN AND CONCESSION CARD HOLDERS (MENTAL HEALTH)

Children aged 16 and under and eligible concession card holders may receive a 15% discount*

Appointment type	Fee	Medicare Rebate	Gap
Mental health care plan >20 mins	\$149.60	\$92.50	\$45.30
Mental health care plan > 40 mins	\$221.00	\$136.25	\$84.75
Mental health care plan review	\$118.15	\$72.85	\$45.30
Mental health consult > 20 mins	\$158.10	\$72.85	\$85.25
Focussed psychological services (CBT) > 20 mins	\$153.00	\$94.25	\$58.75
Focussed psychological services (CBT) > 40 mins	\$218.45	\$134.85	\$83.60

* Eligible concession card refers to a Centrelink pension card, health care card or Commonwealth Seniors Card. Card holders must present their card on the day of consultation to receive a discount. Discounts apply Monday to Friday 8am - 5:30pm.

APPOINTMENTS

Every effort will be made to accommodate your preferred time. Emergencies will always be given priority and our reception staff will attempt to contact you if there are any unforeseen events that may affect your appointment time.

Our standard appointment time is 15 minutes however, longer consultations are available and encouraged if there are multiple issues you would like to discuss with the doctor.

Walk-ins are welcome and will be seen by the first available doctor in an emergency. If it is not an emergency, we will endeavour to make an appointment at a mutually acceptable time.

If you are unable to attend for any reason, please call the Practice as soon as possible to cancel your appointment. Failure to attend appointments may result in a fee.

To book an appointment please phone 1300 556 766 or book online through our website www.healthhubgp.com.au/book-now/

TELEPHONE INTERPRETER & NATIONAL RELAY SERVICE

If you or a family member requires an interpreter, please advise the receptionist when booking an appointment. The Health Hub Family GP uses the Telephone Interpreter Service (TIS) 1300 131 450 for patients from non-English speaking backgrounds. We also use the National Relay Service (NRS) for patients who suffer from hearing impairment. We can organise an "over the phone" service or with 48 hours notice an "on site" service can be arranged.

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ACCESS & PARKING



The Health Hub is committed to considering how best to meet the needs of our patients that have physical disabilities or special requirements. The practice is designed for wheelchair access and there is a designated disabled car park available on the corner of Waterloo Street and Jetty Road. Parking is available along Waterloo Street for 1-2 hours.

The Glenelg area is well connected to public transport. Buses 167, 168, 190, 300, 265, H20 and J1 all service the area from various locations with stops nearby to the Practice. The tram is also available. The closest stop is 16/20 on Jetty Rd between Byron Street and Waterloo Street. Visit Adelaide Metro for more information regarding timetables and routes.

MOBILE SERVICE & TELEPHONE ACCESS

For home visits outside of the normal hours of operation The Health Hub recommends the National Home Doctor Service (NHDS) 13 SICK (13 7425).

The closest Emergency Department is

*Flinders Medical Centre Emergency Department Flinders Dr, Bedford Park SA 5042
(08) 8204 5511*

MANAGEMENT OF YOUR HEALTH INFORMATION

Your medical information is confidential. The Health Hub follows the “Code of Practice of Health Information in Medical Practices” developed by the Royal Australian College of General Practitioners. The approach used in this Code is consistent with the Privacy Act 1988 (Cth) and the Australian Privacy Principles. The Health Hub collects personal information so our Doctors and clinical staff are informed about your past and present health in order to provide you with high quality care.

Patients can access their own health information on request by filling out the Request for Personal Health Information form available at reception. Some information is required to be collected by law. Under the South Australian Public Health Act (2011) Medical Practitioners are to notify SA Health of specified communicable diseases.

The Health Hub Family GP may release your personal information to third parties only when it is relevant to your healthcare management. These third parties may be specialist Doctors, diagnostic services and healthcare organisations involved in your treatment. Should you require further details or would like a copy of our privacy policy, please speak to reception.